



National Finance Center Customer Notification

Date of Notification: March 30, 2010

Subject: EARN DB2 Database Outage (FOCUS Reporting) Update

Database/Customer(s) Affected: All Customers

Dear Customer:

This is the final update to the Customer Notification dated March 4, 2010 on the above issue.

EARN DB2 database has been restored and is available for FOCUS reporting.

Please report any problems to Client Management at customer.support@usda.gov. We regret any inconvenience this issue may have caused.

DBS/M5-10-028P/032E

“Tip of the Week”

Agencies are reminded to complete the SPPS Web Inquiry and Adjustment processes by releasing their requests to NFC. Changing the status code on the record requested from a '6' (NEW) to a '7' (RELEASE TO NFC) prevents the request from being deleted, changed or delayed.